

StarBoard Cheat Sheet

Computers are asleep/"Cable Not Connected" Message

Touch the LCD screen and under the Preview Monitor push Computer 1 and then push Computer 2. This will wake up the computers.

"No Input Detected" Message

Wait a minute or so for the Computers to "wake up" and/or for the StarBoards to turn on. The input is there, but the computer and/or StarBoard is currently asleep and therefore no signal is being sent at the moment. To "wake up" the StarBoards touch the LCD panel and choose Computer 1 on the Red Screen and Computer 2 on the Blue Screen, or click Mute Red Screen and Mute Blue Screen on the LCD screen. To "wake up" the computers touch the LCD screen and under the Preview Monitor push Computer 1 and then push Computer 2. This will wake up the computers.

"StarBoard is Not Connected" Message

Click OK and wait a few seconds. It is unlikely that the StarBoard is actually NOT connected. It simply is either off or it is not awake.

StarBoard Projectors are off

Touch the LCD panel and choose Computer 1 on the Red Screen and Computer 2 on the Blue Screen, or click Mute Red Screen and Mute Blue Screen on the LCD screen

Non-Interactive Board

1. Check to make sure no icons on the bottom right side of the desktop have a red circle X over them. (if there is a red circle X then the StarBoard software is likely not running. Wait 2 minutes for it to load and then if it does not load, ask ITG).
2. On the StarBoard push the top icon that has a pen and a pointer finger. This button will make the screen inactive/active, meaning it will read the interaction with your finger or the pen stylus.
3. Restart the computer (Do not shut down).

NO StarBoard key shown on board

Push the 3rd icon from the top on the StarBoard that says StarBoard Hide/Unhide

A website is not interactive on StarBoard

Make sure you are in PC mode (choose PC in the StarBoard key or push the Mouse icon on the side of the board)

No Volume/Sound

Make sure your volume is not muted (top right choice on the LCD panel). Make sure volume is turned up on the LCD, computer and web application (if applicable).